

## The Promising Role of a Staff Member in Implementing Defense Maps

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Several attorneys now using Defense Maps report having started down that path by having a staff member look into this opportunity. This page lists assignments offices may want to consider for such a staff member. The assignments grow more sophisticated as the list progresses, and offices may want to start with the first six and then decide how far and how fast to progress.

- 1. For any questions, free to be in touch with the Defense Map Team via the Helpline.
- 2. Check out the basics of <u>DefenseMap.com</u> and the simple steps in referring clients to it at <u>FAQs #1 and 2</u>. (Additional information is always available at the <u>Posts</u> link.)
- 3. Open your own Allied Professional Account on *DefenseMap.com*.
- 4. For a sense of the client experience, you can complete a Defense Map for a hypothetical client. (Use a different email address.) You'll notice on the Conclusion Page the simple step to place completed Maps on professionals' accounts (starting with yours).
- 5. By logging out of this hypothetical client's account and then logging into your own Allied Professional account, you'll see the hypothetical client's Defense Map linked there for your easy retrieval. And you'll also see there the link to put it on the Defense Map account of other professionals.
- 6. Discuss and decide with one or more attorneys about getting Defense Maps from some clients (even starting with just a few current clients). You can use the ideas in FAQ #2 to discover your best language and approach with clients to secure prompt compliance from them. We definitely think attorneys deserve these Maps at the start of their cases—and to have staff handle getting the Maps from clients.
- 7. Review with your office the possibility of implementing simple procedures for staff to procure early Defense Maps for attorneys in all serious adult and juvenile cases.
- 8. Consider the office's use of some version of <u>Client Handout: 5 Things You Can Do to Help Your Defense</u> (a checklist of the advisements to be given clients on the fundamentals of the attorney-client teamwork—with a client-signed copy placed in each file).
- 9. Consider whether you (perhaps with other support staff) could be usefully tasked to have the early meetings with clients to go over your office's version of Client Handout: 5 Things You Can Do to Help Your Defense.
- 10. Help with the office's ongoing review of the use of Defense Maps—eventually possibly including Maps from incarcerated clients, as explained in FAQ #24.